

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	7784908
<b>Application Number:</b>	10811367
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	2811
<b>Title of Invention:</b>	Enhancing insight-driven customer interactions with an optimizing engine
<b>First Named Inventor/Applicant Name:</b>	Kevin N. Quiring
<b>Customer Number:</b>	81331
<b>Filer:</b>	John Stuart Sieman/Anna Michaud
<b>Filer Authorized By:</b>	John Stuart Sieman
<b>Attorney Docket Number:</b>	10761.1461
<b>Receipt Date:</b>	10-JUN-2010
<b>Filing Date:</b>	26-MAR-2004
<b>Time Stamp:</b>	11:25:00
<b>Application Type:</b>	Utility under 35 USC 111(a)

### Payment information:

Submitted with Payment	yes
Payment Type	Credit Card
Payment was successfully received in RAM	\$810
RAM confirmation Number	9891
Deposit Account	
Authorized User	

### File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/Message Digest	Multi Part/.zip	Pages (if appl.)

1	Request for Continued Examination (RCE)	RCE.pdf	61886 5deb77c983f6f94719db8ae7f713e2cdbeb8ebfa	no	1			
<b>Warnings:</b>								
This is not a USPTO supplied RCE SB30 form.								
<b>Information:</b>								
2	Amendment Submitted/Entered with Filing of CPA/RCE	RCEAMND.pdf	487874 109f3dca796ea3f3a66601a68d1cae43a370e130	no	15			
<b>Warnings:</b>								
<b>Information:</b>								
3		IDS.pdf	114895 ad3df1c4c51c37a97e83ab89057ced6adac9af2	yes	3			
<b>Multipart Description/PDF files in .zip description</b>								
	<b>Document Description</b>			<b>Start</b>	<b>End</b>			
	Transmittal Letter			1	2			
	Information Disclosure Statement (IDS) Filed (SB/08)			3	3			
<b>Warnings:</b>								
<b>Information:</b>								
4	NPL Documents	FEB-4-2010-FINOA-10811439.pdf	437074 6d5eeef9263602e93708e45544bbe2cfdead9441e3	no	14			
<b>Warnings:</b>								
<b>Information:</b>								
5	NPL Documents	CANADIAN-OA.pdf	132461 2c5cedb305b9578c9cb0a01a8a58aa9f39eeb3e6	no	3			
<b>Warnings:</b>								
<b>Information:</b>								
6	Fee Worksheet (PTO-875)	fee-info.pdf	30112 f88870750b36190e174475b3e32465d4c7454499	no	2			
<b>Warnings:</b>								
<b>Information:</b>								
<b>Total Files Size (in bytes):</b>				1264302				

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**New Applications Under 35 U.S.C. 111**

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

**National Stage of an International Application under 35 U.S.C. 371**

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

**New International Application Filed with the USPTO as a Receiving Office**

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.